

**HUNTSVILLE UTILITIES**  
ELECTRICITY • NATURAL GAS • WATER



112 Spragins St.  
Huntsville, AL 35804  
Non-Emergency Phone: 256-535-1315  
Website: [www.hsvutil.org](http://www.hsvutil.org)

## COMPANY OVERVIEW

Huntsville Utilities is a municipal electric, gas, and water distribution system owned by the City of Huntsville, Alabama. Huntsville Utilities purchases natural gas from producers at the wellhead. The gas is then transported through two transmission pipelines to Huntsville.

Huntsville Utilities distributes gas inside Huntsville and Madison County, and small sections of Marshall and Limestone counties. Huntsville Utilities serves approximately 62,000 gas customers through more than 1,200 miles of distribution gas mains.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using one of the numbers listed in this document.

More information on Huntsville Utilities can be found at: [www.hsvutil.org](http://www.hsvutil.org).

## WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

## WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)

- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

## PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

**ALWAYS CALL 811 BEFORE YOU DIG!**



Know what's below.  
Call before you dig.



## EMERGENCY CONTACT:

**1-866-478-8845**  
**256-535-1200 (Business Hours)**  
**256-535-4448 (After Hours)**

## PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

Natural Gas 1971 115

## ALABAMA

## COUNTIES OF OPERATION:

Madison Limestone  
Marshall

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding our emergency response plans and procedures, contact us directly.

